



## RETURN FORM

ORDER DATE:

ORDER NUMBER:

QUANTITY	PRODUCTCODE	DESCRIPTION	REFUND	CREDIT	REASON FOR REFUND

You have the right to return your order in whole or in part within a time-limit of 14 working days from the date you received it. In order to perform your right of withdrawal, you need to fill in and send us the special "return form" that you can find here. You should return the product in the perfect condition in which you received it, that is to say in the original packaging and by confirming that the special signs of the product have not been removed. In addition, together with the submission of the withdrawal statement, you shall include the payment receipt. Return shall be accepted solely upon approval on behalf of the company.

The company cannot provide replacement service. In case you wish to change any product, you will need to return such product to the company and make a new order. If the reason for returning a product is due to a company's error, then the company shall bear the relevant return cost. However, if you wish to return an order where it is not the company's fault, then JP JOHN PAN will not bear the relevant courier cost.

### Refund Options:

**a) Crediting of account.** You can use the amount paid for any future purchases on the company's website: [www.jpjohnpan.com](http://www.jpjohnpan.com)

**b) Refund of money.** Refunds will be credited to your original method of payment.

\* Refund of payment shall be concluded within 8 days from the date we shall receive the product.

\* For hygiene reasons, our company shall not accept return of certain items such as swimming suits, leggings, leotards and tights. In case you wish to return any purchased products, you need to send the products to be returned to the following address:

JP JOHN PAN,  
24, Aimiliou Veaki St,  
GR-12134 Peristeri  
Greece

Tel: +30 210 5718468

If you have any queries or comments please email us at [customercare@jpjohnpan.com](mailto:customercare@jpjohnpan.com)